

The Barracuda Message Archiver Restores Order in the City of Lebanon



About the City of Lebanon

The City of Lebanon located in Tennessee has about 37,000 residents and is famous for its downtown square featuring its incredible Antique district. People come from all over to see the city, a well-known site of the American Civil War battle. The city tries to keep its original look and hometown feel, rarely modernizing the buildings any more than necessary. It is the city's goal to promote community cooperation and innovation by providing quality services and creating a progressive atmosphere.

Solutions:

- 1 Barracuda Backup 690
- 1 Barracuda Message Archiver 150

Compliance is Key

As a government institution the City of Lebanon is required by law to preserve all emails for legal and regulatory compliance reasons. Mike Collingsworth, MIS Director, handles all computers, data infrastructures, and telephones in the city. Finding the time to maintain the exchange server and create new policies pertaining to each user is a tedious task for Collingsworth. Still, expecting users to allocate a certain amount of time to create archive folders is also an unreliable and inefficient way of maintaining their mail server.

Availability & Accuracy of the Barracuda Message Archiver

Collingsworth spent years looking for the right email archiving solution. When he discovered the Barracuda Message Archiver, he realized it was possible to have all the city's email content fully indexed, backed up, and readily available allowing quick retrieval of any email stored in the institutions archive.

Collingsworth explains, "Most of our users are really good about cleaning and maintaining their mail boxes. However, now with the Barracuda solution, our users love that they can delete emails from their inbox and still be able to access them simply by logging into the Barracuda Message Archiver."

The city needed to quickly implement a solution that organized and stored the constant influx of emails, which caused a strain on bandwidth. "When we installed the Barracuda Message Archiver, we began to stub our stored email and eventually stubbing 16GB off of our mail server alleviating a huge

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Mike Collingsworth

MIS Director

City of Lebanon

Barracuda Backup

- Simplify backup and recovery with an all-in-one solution combining software, storage, and replication
- Backup both physical and virtual servers without paying per-server or per-application fees
- Store and transfer data efficiently offsite by using deduplication and compression

Barracuda Message Archiver

- Easy-to-use web interface
- Archives & indexes email with no per-user licensing fees
- Complies with government regulations for eDiscovery
- Deploys in less than 60 minutes



strain we didn't believe possible."

A Smooth & Simple Installation

Collingsworth could not have asked for a smoother, easier installation. The Barracuda Message Archiver was completely plug-and-play. "By implementing the Barracuda Message Archiver, we are able to use an appliance that does all our archiving for us. We sit down with it, set it up, make it run, and forget about it. The Barracuda solution really just does its job."

Upon implementation, Collingsworth was also able to immediately set up the built-in policies. Located in the built-in policies, there is a pre-existing retention policy outlining the length of time the Barracuda Message Archiver will retain messages to comply with government regulations. All Collingsworth had to do was check a box, "It was just that simple."

Extraordinary Support

Considering Collingsworth is held responsible for maintaining most of all appliances for the city, he understands how difficult it can be to find a reliable product with a great support team. With the Barracuda Message Archiver, Collingsworth was quick to highlight the tech support because it surpassed all of his usual expectations. "The level of tech support we get with all of our Barracuda products, particularly at the price we pay, is incredible. There is no other product I have software or hardware-wise where I get that."

Collingsworth continued, "I wish Microsoft's tech support was that good."

With any Barracuda Networks solution, the plug-and-play capabilities, phenomenal tech support, and ease of use are instrumental in helping to alleviate the hectic life of the local IT guy. And it did just that for Collingsworth. "When you find a company like Barracuda Networks that works as well for us as it does, is as maintenance free as it is, and reduces our time management, you would have to be crazy to not stick with it."

About the Barracuda Message Archiver

The Barracuda Message Archiver is a complete and affordable email archiving solution, designed to effectively index and preserve all emails, achieve legal and regulatory compliance needs, and make more efficient use of storage technology inside the IT organization. Leveraging standard policies and seamless access to messages, email content is fully indexed and backed up to enable administrators, auditors and end users quick retrieval of any email message stored in an organization's email archive. Delivered by Barracuda Central, Energize Updates provide automatic updates to its extensive library of virus and policy definitions for enhanced monitoring of compliance and corporate guidelines, document file format updates needed to decode content within email attachments and security updates for the underlying platform to remain free of potential security vulnerabilities.

About Barracuda Networks, Inc.

Protecting users, applications, and data for more than 150,000 organizations worldwide, Barracuda Networks has developed a global reputation as the go-to leader for powerful, easy-to-use, affordable IT solutions. The company's proven customer-centric business model focuses on delivering high-value, subscription-based IT solutions for security and storage. For additional information, please visit <http://www.barracuda.com> or follow us on [Twitter@barracuda](https://twitter.com/barracuda).